

Thank you for choosing *Great Pony Parties, Petting Zoos and Pony Portraits*

First, you should have reserved your date by calling to clear the date with us and making your deposit by credit/ bank card, either online, or over the phone. If you have not done so, please call us at 951-657-3339.

Please read and fill-in the blank spaces contained in the following 2 documents-the *Contract* and *Hold Harmless Agreement*. Sign by typing your name in the appropriate places and submit. That's it!

We must receive this contract within 72 hours of your reservation and deposit.

If you do not have access to the internet, you may...

- Fax the contract toll free to (855) 226-6800
- e-mail a legible scanned copy to Debra@GreatPonyParties.com
- or, Mail to:
Debra Hardman
17200 High Country Circle
Perris, CA 92570

Contract Information

Our goal is to provide quality entertainment for you, your friends and family. Here are a few notes to help us in coordinating your party/event:

1. We will call you 2-3 days prior to your party. Please be sure to return our call so that we may double check all information and confirm directions.
2. Due to increased volume of traffic, inclement weather, and construction on our highways, please be advised that the scheduled start time of your Pony Party is subject to a 15-30 minute leeway. (We make every effort to be a little early.)
3. Please remember- our truck and pony trailer will need ample curb space. Please reserve such space for us at your party/event.
4. Also remember- Our ponies are very well behaved, but they are animals- not machines. Children will be asked to keep their distance from the horses until it is their turn to ride. Allow our handlers to run the pony operations.
5. Please have the balance due payment readily available at the scheduled party/event time. Balance due payments for our services must be paid in cash at the time of the party (unless otherwise arranged by our office). Tips are gratefully received (15-20% is appreciated).
6. Please note: Often, the demand for our animal party service is great and the ponies may be en route to another party/event. Allow them to stay on their time schedule.

Thanks again for choosing Great Pony Parties, Petting Zoos & Pony Portraits! These parties/events are a lot of fun and it will be a day to remember for all who attend.

Contract

Great Pony Parties, Petting Zoos & Pony Portraits

Please read, fill-in and submit this contract with 72 hours of making your deposit/reserving your date. This will ensure the date and time of your reservation.

Customer Name _____

Address (Street, City, Zip) _____

Home Phone _____ Cell Phone _____

e-mail _____

You have reserved (state the animals/entertainers/activities/etc., such as: 2 ponies & petting zoo, etc)

If a birthday party- name & gender of child _____

Special Requests _____

Date of Party _____

Scheduled Time _____

Location of Event (if different from address above) _____

Major Cross Streets _____

Total Price \$ _____ Deposit \$ _____ Balance \$ _____

Parties/Events are NOT considered confirmed until the date is cleared by phone, the deposit is made, and this contract is signed and received.

If ponies/horses are to be ridden at the party/event, a "Release of Liability" form can be printed from our site and must be signed at the event for each of the riders participating.

Thank you for choosing *Great Pony Parties, Petting Zoos and Pony Portraits*

Client Signature

Date:

Telephone- (951) 657-3339 Fax -(855) 226-6800

Hold Harmless Agreement

Great Pony Parties, Petting Zoos & Pony Portraits

We are a specific industry. Our service is based on an “out of office” procedure. We have been hired by you (hereby known as “client”) for the sole purpose of providing entertainment for a specific event. This event has a specific date, time and length.

As unforeseen events may occur, we cannot be held responsible for those considered to be an act of God (i.e. theft, accidents, and incidents that are beyond a normal persons control and are in no way negligent towards said confirmation). If such an incident should arise, it is our priority to fulfill the obligatory duties set within the confirmation agreement, between both parties (*Great Pony Parties Petting Zoos and Pony Portraits & client*). In such a case, the client 1.) Immediately notifies our office of any problem. 2.) Both parties agree upon a mutual solution that will only help and benefit the circumstances.

Parties are NOT considered confirmed without a date cleared, a deposit received, Contract & Hold Harmless Agreement signed and returned to our office with 72 hours of reserving a party/event. Release of Liability forms must also be signed by each rider’s parent or guardian before riders are allowed on the pony/ horse.

By signing this agreement the client agrees to hold *Great Pony Parties, Petting Zoos and Pony Portraits* with a “hold harmless agreement” and the client agrees not to pursue any matters through our court systems, or any other legal avenue.

Client Signature: _____

Date: _____

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